## Let's Talk About Maps!

Liz Fraley, Single-Sourcing Solutions

Liz Fraley

I love creating connections with people and sharing knowledge.



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- BS Computer Science, BA and MA English
- Founder of two companies
- Board member for 3 non-profit, public service organizations
- Named Content Experience Top 25 Influencer (2017)
- President STC Silicon Valley, STC Assoc. Fellow (2020), DEIAP committee, Website Task Force, ACM Senior Member
- Creator of the TC Camp Unconference
- Creator of four web series
  - Room 42 public service project highlighting academic research to practitioners
  - TC Dojo (user-driven webinars) (10 years, 150+ webinars, 3000+ attendees)
  - Arbortext Monster Garage (advanced techniques, community led)
  - Arbortext On-Demand (video training)
- Provides active support for the Arbortext user groups (Meetup, Facebook, LinkedIn) and Arbortext Users Code Repository
- Papers and Books:
  - Beyond Theory: Making Single-Sourcing Work (ACM SIGDOC 2003)
  - Arbortext 101 (configuration best practices)
  - Arbortext 102 (stylesheet best practices)
  - Adding Custom Actions to oXygenXML Frameworks





## Who We Are

- Founded: 2004
- Training, Mentoring in DITA, XML, Structured Authoring
- Arbortext Users and Implementers
- Creators of numerous public works projects like the Arbortext Monster Garage, the TC Dojo, Room 42, and TC Camp
- Authors of a growing Arbortext book series.

www.single-sourcing.com

I'm here to *talk* about maps not *present* about them.



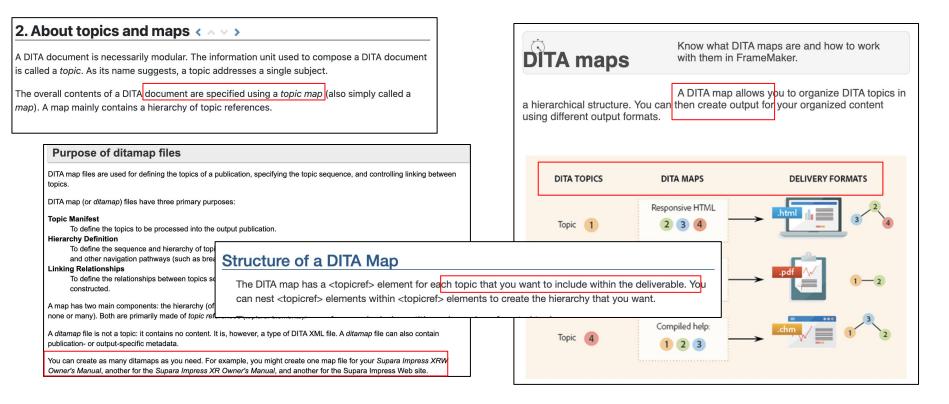
How do you use maps?

- 1. Deliverable
- 2. Division
- 3. Key Management
- 4. Procedures
- 5. All of the above
- 6. Other....Please Specify

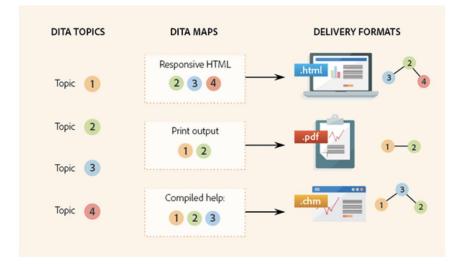
## Do you create the map first or the topics first?



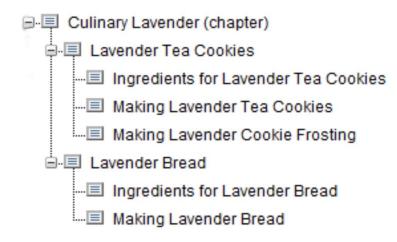
## Most [\*] equate maps with deliverables



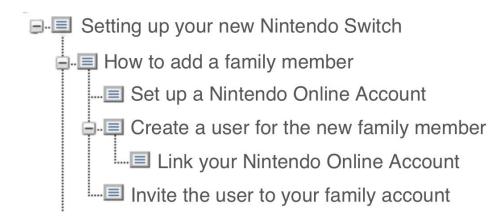
## Yes, a map can represent a deliverable.



# Structure Maps organize the order and hierarchy of a deliverable's division.



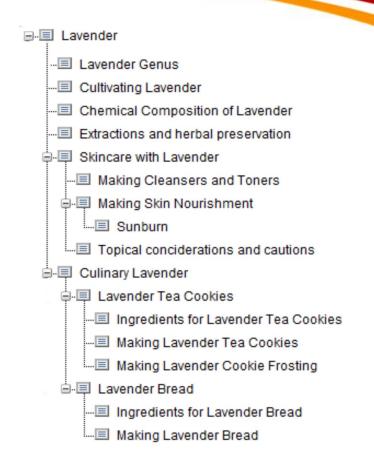
Procedures are sets of tasks (and maybe some concepts and reference topics), which makes them perfect candidates for maps.



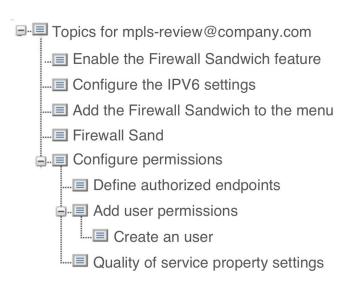
Key management maps encapsulate keys so you can define override and fall back behavior.



Subject Maps organize groups of things that are related, like all the topics necessary to completely document that new feature.



Maintenance maps are temporary, throwaway maps that serve a specific purpose at a specific point in time.



## Maintenance maps can be for anything that makes it easier for you to do your job.

Comprehensive Index	Index Terms: PTC Product Branding	
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•	Arbortext Layout Developer and Arbortext Layout Editor	
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Arbortext Styler	Arbortext Content Manager	
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	Arbortext eLearning Library or eLearning	
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Arbortext Publishing Engine	·	
	•	
	•	
	•	
Arbortext Advanced Print Publisher	Illustration: IsoDraw, IsoView, Creo Illustrate	
4		5
3		

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copying to custom directory21	publishing standards
naming	publishing technology
permissions	publishing tool, See Arbortext Publishing
pink tag	Engine
in Arbortext Editor	pull method
in Arbortext Styler4	purchasing Arbortext software
pink tag icon	push method
See also styler formatting element	
planning your work	
playground	R
setting up	RDS, See Resolved Document for
plus icon	Styling
Practical DITA	readme.txt file
precedence	record page set changes
predefined style type	remark element
preferences, See user preferences	REMOVE structured authoring
preferred spacing	benefits
printlocation element	how it works17
procedural writing16	reuse
processing instructions	REMOVE XML publishing
removing on file save23	components
profile configuration file (.pcf), See .pcf	rendering engine
file	resellers, See Arbortext partners
properties, of copied files	Resolved Document for Styling
property sets	ResolvedMap
add31	See also troubleshooting
hidden	Resource Manager17
reuse	See also DITA
PTC Communities	graphics
PTC Server, See Arbortext Content	resources
Manager, See Windchill	See also community
PTC Lisor 10	17

right page header	splitting the view pane17
appendix pages	start new page
chapter pages	STC
contents pages	structured authoring
different for all page sets	Structured Generalized Markup
index pages31	Language, See SGML
mainbooktitle element	style
preface pages	hidden
rules	.style files
duplicating	style guides17
navigating	styler formatting element
overriding32	Styler stylesheet modules, See stylermodules directory
	stylermodules
S	stylermodules directory
sample document	about
DITA	stylesheet
DocBook	See also stylermodules directory
opening	as module
sample files23, See ditarefs directory	as module in another stylesheet 32
saving files	create
removing processing instructions23	creating
saving published output	customizing
Schlotfeldt, Jenifer	dependencies
section element	designers
Servigistics	designing
set a property to derive	developers
set base document properties	developing
set page numbering style	duplicating rules
set up playground	eLearning courses
sfe prefix, See styler formatting element	maintaining
SGML	one-to-many relationships
shortcuts, See keyboard shortcuts	one-to-one relationships

Who uses the reltable and who still uses inline links?

### Hello, reltable, Salesforce is done with inline linking.

### Creating an Account-Account Partner Relationship

When you create a pather relationship between two accounts (when you create a Partner object and specify the <u>AccountFromId</u>), the API automatically creates two <u>AccountPartner</u> objects, one for the forward relationship and one for the reverse. For example, if you create a Partner object with "Acme, Inc." as the <u>AccountFromId</u> and "Acme Consulting" as the <u>AccountForId</u>. the API automatically creates two <u>AccountFartner</u> objects:

- The forward relationship <u>AccountPartner</u> with "Acme, Inc." as the <u>AccountFromId</u> and "Acme Consulting" as the <u>AccountToId</u>.
- The reverse relationship <u>AccountPartner</u> with "Acme Consulting" as the <u>AccountFromId</u> and "Acme, Inc." as the <u>AccountToId</u>.
- The value of the <u>Role</u> field in the reverse relationship <u>AccountPartner</u> is set to the <u>PartnerRole</u> object <u>ReverseRole</u> value associated with the value of the <u>Role</u> field in the forward relationship <u>AccountPartner</u>.

This mapping allows the API to manage the objects and their relationship efficiently.

See Also: <u>Partner</u> OpportunityPartner

Field	Field Type	Field Properties	Description	
AccountFromId	reference	<u>Filter</u>	ID of the main Account in the partner relationship. For information on IDs, see ID Field Type.	
AccountToId	reference	Filter	ID of the partner Account in the partner relationship.	
IsDeleted	boolean	Defaulted on create	Indicates whether the object has been moved to the Recycle Bin (true) or not (false). Label is <b>Deleted</b> .	
		Filter		
IsPrimary	boolean	Defaulted on create	Indicates whether the $\underline{AccountPartner}$ is the main account's primary partner (true) or not (false).	
		Filter		
Role	picklist	Filter	The <u>UserRole</u> that the partner <u>Account</u> has on the main <u>Account</u> . For example, "Consultant" or "Distributor."	
		Nillable	Distributor.	

### Fields

Do more with maps and tell me what you discover!

## Resources

Using Warehouse Files to Improve the Overall Findability of Your DITA Content (2020) https://bit.ly/fraley-bdug-warehouse

How to Identify DITA Topic Types (like a ninja) (2018) https://bit.ly/fraley-bdug-ninja

*Get your [bleep] together...with DITA maps* (Tracy Baker, 2017) https://bit.ly/tcdojo-bdug-maps

Working with DITA Maps in Arbortext (2015) https://bit.ly/fraley-bdug-atxmaps

Herding Tigers – How Salesforce Let Go of Inline Links (2014) https://bit.ly/dojo-bdug-salesforce



### The right amount of help, right when you need it